

MEDIA RELEASE

March 11, 2025

BOIL WATER ADVISORY

A boil water advisory has been issued to all consumers of the Chatham-Kent Municipal Water Distribution Systems for Mitchell's Bay, Grande Pointe and Bass Haven. Additional details are available below:

- **Mitchell's Bay**
 - Winterline Rd
 - Bay Line up to and including the community of Mitchell's Bay
 - Winterline Rd north of Mitchell's Bay up to and including Haven Line and Basette Line

- **Grande Pointe**
 - 7219 St. Philippes Line and properties to the west up to the intersection of St. Philippes Line and Winterline Rd
 - 7142 & 7143 St. Philippes Line and properties to the west up to 25658 Jacob Rd
 - Jacob Rd - south of St. Philippes Line to 25507 Jacob Rd
 - Big Pointe Rd - North of St. Philippes Line up to 6481 Mallard Line
 - All customers on municipal water north of the intersection of St. Philippes Line and Winterline Rd including 7255 Marsh Line and 7202 Angler Line
 - Angler Line west of Winterline Rd up to and including North Waterfront Res, Richmond Rd & North St

CK Public Health's Acting Medical Officer of Health, Dr. Shanker Nesathurai, is advising residents to bring the water to a rolling boil for at least one minute prior to using it for domestic purposes e.g. drinking, making infant formula and juice, brushing teeth, washing raw foods and making ice. Alternatively, safe bottled water sources can be used for consumption.

The reason for the boil water advisory is due to a loss in water pressure through the distribution system.

This advisory measure is in place until the Health Unit receives additional information from the water operator. CK Public Health is working closely with the Public Utilities Commission.

Updates will be provided via the Water Advisory Update Line, please call 519.436.3250.

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