

Verify Ontario Scan Results

After having your QR code scanned there will be one of the following results:



Verified

Verified:

- the QR code meets the requirements for entry
- please present your ID for confirmation



Invalid certificate

Does not meet one of the criteria:

- the visitor is partially vaccinated
or
- 14 days may not have passed since the visitor was fully vaccinated



There is a problem

Scan failed:

- the QR code is issued by a province, territory or country that uses different type of QR code
or
- is issued by a non-government service



For help with invalid scans or general information regarding the app's scan results you may be directed to visit ontario.ca/vaccineproofhelp or call 1-833-943-3900