

Memorandum

To: Personal Service Settings Owners/Operators
From: CK Public Health
Date: July 14, 2021
Re: Roadmap to Reopen - Step 3

Dear Personal Service Setting Owner/Operator:

Effective Friday July 16, 2021 at 12:01 a.m., Ontario will move into Step 3 of the [Roadmap to Reopen](#).

Under the *Reopening Ontario (A Flexible Response to COVID-19) Act, 2020*, **Personal Service Settings may open if they comply with the following conditions**, as required under [O. Reg. 364/20: Rules for Areas in Step 3](#):

- Persons who provide personal care services in the business must wear appropriate personal protective equipment.
- The number of members of the public in the premises must be limited to the number that can maintain a physical distance of at least two metres from every other person.
- The person responsible for the establishment must post a sign in a conspicuous location visible to the public that states the capacity limits under which the establishment is permitted to operate.
- Patrons must have an appointment in order to enter the premises. Ensure name and contact information is recorded for all patrons.
- Oxygen bars must remain closed.
- Individuals must be actively screened for COVID-19 before they enter the premises. The Ministry of Health screening tool can be found [here](#).
- A [safety plan](#) must be prepared and posted in a conspicuous location.

For clarity, services that require patron removal of a mask or face covering are now permitted. Ensure staff providing such services wear masks and eye protection.

Please note the Province of Ontario has indicated that we will remain in Step 3 for a period of at least 21 days.

If you have any further questions, please contact CK Public Health's COVID-19 intake line at 519.355.1071 ext. 1900.

Thank you.