

## Memorandum

To: Personal Service Settings Owners/Operators  
From: CK Public Health  
Date: February 12, 2021  
Re: Red Zone - Information for Personal Service Settings

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Dear Personal Service Setting Owner/Operator:

Chatham-Kent will be moving into the RED ZONE – CONTROL on February 16, 2021, at 12:01 a.m. Personal service settings are permitted to open and must follow the COVID-19 Guidelines for Personal Service Settings (attached). Owners/operators must also implement the following requirements per O. Reg. 263/20: RULES FOR AREAS IN STAGE 2, under the *Reopening Ontario (A Flexible Response to COVID-19) Act, 2020*:

- A safety plan must be prepared and available upon request. Please see attached COVID-19 safety plan template and click [here](#) for more information.
- Name and contact information must be collected for all patrons. Records must be maintained for a period of at least one month and only be disclosed to a medical officer of health or an inspector under the Health Protection and Promotion Act, upon request.
- No personal care services that require the removal of a mask or face covering may be provided.
- Persons who provide personal care services in the business must wear appropriate personal protective equipment.
- Locker rooms, change rooms, and showers must be closed.
- Sensory deprivation pods must be closed, unless they are used for a therapeutic purpose prescribed by, or administered by, a regulated health professional.
- Steam rooms, saunas and oxygen bars are to remain closed.

If you have any further questions, please contact the CK Public Health COVID-19 intake line at 519.355.1071 ext. 1900.

Thank you.